

# CJP Blog TalkRadio

## *How IV-B and Medicaid Overlap with Child Welfare and the Juvenile Court*

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Medicaid Children's Mental Health Waiver and Care  
Management Entity Programs

# Medicaid Client Assistance

- Medicaid (Xerox) client portal:  
<http://wyequalitycare.acs-inc.com/client/>
- Client Relations call center: 1-800-251-1269
- Medicaid provider locator link:  
<https://wyequalitycare.acs-inc.com/wy/client/general/providerLocator.do>
- WY Health Ask a Nurse line: 1-855-545-1710
- Transportation call center: 1-800-595-0011

# Medicaid Client Assistance

- Frequently asked questions link:  
[http://wyequalitycare.acs-inc.com/Webportal/ClientWebPortal\\_FAQ.pdf](http://wyequalitycare.acs-inc.com/Webportal/ClientWebPortal_FAQ.pdf)
- Wyoming PAL line: <http://wyomingpal.org/>
  - or, call 1-877-501-7257 (M-F, 9-6)
- Wyoming Total Health Record (THR) and personal health record (PHR):  
<http://wyomingthr.wyo.gov/>

# Medicaid Covered Services

- Wyoming Medicaid Handbook
  - Handbook of covered services based on W.S. 42-4-103
  - Found here: <http://wyequalitycare.acs-inc.com/client/Wyoming+Medicaid+Handbook+rev.+7.2015+-+English+Version.pdf>
  - Also available in Spanish
- Travel Assistance handbook: [http://wyequalitycare.acs-inc.com/bulletins/Travel\\_Assistance\\_Manual.pdf](http://wyequalitycare.acs-inc.com/bulletins/Travel_Assistance_Manual.pdf)

# Medicaid State Plan Changes

- Wyoming Medicaid made changes to the State Plan's targeted case management section and implemented a combination of two federal waiver authorities in order to add a CME benefit for children with serious emotional disturbance (SED) and their families

# 1915 (b) & (c) waivers

- The 1915 (b) & (c) waivers allow Medicaid to:
  - Contract with a single care management entity
  - Use cost savings realized by serving a child in the community vs. an institution to fund additional support services such as respite
  - Waive certain federal eligibility restrictions if a child meets clinical eligibility requirements
  - Pay a capitated rate to the CME contractor for certain services and outcomes

# Wyoming Medicaid Children's Mental Health Waiver

- Serves children 4-20 years of age who are experiencing serious emotional disturbance and who are not already Medicaid-enrolled
- Applications go to Magellan Healthcare for an initial review and are then processed by Medicaid
- Children/youth who qualify are referred to Magellan for participation in the care management entity program
- For more information please refer to the Wyoming Medicaid Children's Mental Health Waiver website:  
<http://www.health.wyo.gov/ddd/ChildrensMentalHealthWaiver.html>

# Clinical and Financial Eligibility

- Clinical eligibility includes:
  - a service intensity assessment (ECSII or CASII)
  - level of care assessment by a qualified mental health professional that confirms SED and that the youth can safely be served in the community with waiver services in place
- Financial eligibility looks at the child's income and resources vs. the parents

# Care Management Entity (CME)

- The CME acts as a statewide central accountable hub for intensive care coordination and utilizes high fidelity wraparound as the delivery model
- Medicaid selected Magellan Healthcare to begin statewide operations on July 1, 2015
- Over 200 children and their families are currently enrolled with the CME

# Goals and Outcomes

- Decreased use of out of home placements
- Decreased lengths of stay for inpatient psychiatric and residential treatment
- Decreased recidivism (least restrictive level of care)
- Increased compliance with EPSDT/well child checks

# Goals and Outcomes (continued)

- Decreased use of psychotropic medication
- Cost savings
- Increased fidelity to the high fidelity wraparound model
  - [http://www.nwi.pdx.edu/pdf/Wraparound\\_Family\\_Guide09-2010.pdf](http://www.nwi.pdx.edu/pdf/Wraparound_Family_Guide09-2010.pdf)
- Increased family and youth participation in regional and state advisory boards and steering committees

# Contact Information

Division of Healthcare Financing (Medicaid)

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